

Damith Rajapakse

UX/UI Designer obsessed with clarity, usability, and impact

0497 019 962 | damithdsb@gmail.com | damithrajapakse.com | Farley NSW 2320

8+ years of work

UX Developer – City of Newcastle – Newcastle, NSW

Oct 2021 – Jun 2026

- Designed and configured the TechnologyOne DXP LG platform, now supporting 4.6K registered users (190 weekly average), 13.5K applications (560 weekly average), and 30.5K requests (1,200 weekly average), with 71% positive Knowledge Base sentiment.
- Lifted the corporate website SiteImprove accessibility score from 65 to 87 by resolving outstanding issues

UX/UI Designer – MerchantSpring – Melbourne, VIC

Mar 2020 – Oct 2021

- Increased Amazon store connection setups by 50% by improving the Marketplace Connection Wizard
- Designed data-heavy MarketPlace Manager dashboard and its supporting features

UI/UX Engineer – Synergen Health – Colombo, Sri Lanka

Jul 2016 – Feb 2018

- Increased self-payments by 6.5% in SynergenPay, a patient medical gap fee collection website, by simplifying the patient medical statement and payment process
- Improved task completion rates by 8.3% by interviewing staff and redesigning the CDMS intranet system

UI/UX Engineer – Osmium PVT LTD – Colombo, Sri Lanka

Oct 2015 – Jun 2016

- Designed the WCAG and TEQSA-compliant Education Portal for the Islamic Museum of Australia
- Designed and built websites for clients including amanah.com.au, organicinstinct.net.au, Vcon Homes

Qualifications

Master of Information Technology (IT Management/Systems Analysis)

Feb 2018 – Nov 2019

Charles Sturt University

- Awarded Distinction, GPA 6.58, Executive Dean's List 2018 and 2019

Google UX Designer Certificate

June 2025

Bachelor of Science (Special) Degree in Management and Information Technology

Nov 2011 – Feb 2015

University of Kelaniya, Sri Lanka

- Second Class (Upper Division) Honours, GPA 3.69

Featured In

- TechnologyOne DXP LG project – LinkedIn post by TechnologyOne R&D Product Success Director, highlighting the platform's impact on local government customer service. – [Open in LinkedIn](#)
- MerchantSpring company post spotlighting the Marketplace Manager dashboard and feature designs I led. – [Open in LinkedIn](#)

Tools and skills

Figma	Adobe Photoshop	HTML/CSS/JavaScript	Rapid Prototyping	Creativity
FigJam	WordPress	TechnologyOne DXP	Design Thinking	Collaboration
Miro	Kentico	Design Systems	Vendor Negotiation	User-Centered Design